

Engagement with Users: Making a Difference

Presenters: Professor Rajiv S Hanspal FRCP, FRCS & Steve McNeice, Patient

Given that service provision generally is evolving in order to provide patients with high quality, joined up services in the right place and at the right time, and service providers are expected to engage with patients not only along their patient pathway(s) but also across both health and social care; this workshop will provide delegates with the opportunity to participate in an active learning session in order to:

1. Recognise the opportunity that patients present in service evolution, improvement and delivery
2. Identify and share current approaches to patient engagement ascertaining what works well and what could be done better.
3. Recognise the good work already being achieved perhaps in 2) above whilst identifying what more can be done.
4. The Patient Challenge

Correspondence details

Professor Rajiv S Hanspal
Consultant in Rehabilitation Medicine
Stanmore Disability Service Centre

Steve McNeice
Email: steve@c-legs.co.uk