

## INTRODUCTION

Application (not referral!) to the scheme was historically via a form which needed to be printed, completed and signed by both a healthcare professional and a parent/guardian.

The assessment paperwork asked some of the same questions as the application form, and the evaluation paperwork asked different questions again and had a poor rate of return.

**'Speaking to families on the telephone has meant we are able to get timely feedback from parents and to make any immediate changes early on in the loan, to enhance the children's experience of Bugzi'**

Jacqui Vogt  
Bugzi Loan Scheme Administrator

## DISCUSSION

Changes of the application forms aim to improve accessibility to the scheme while also maintaining MERU's responsibility as a third sector organisation, to uphold communication and improve awareness of interventions across services.

The new Evaluation Form will be distributed via a personalised annual mail drop to try and increase participation in the feedback process, we would also like families to have the option of completing their evaluation securely online in the future.

MERU's hope for the future is that with easier access to the application process we will increase the number of children in Bugzis and that with better evaluation data we can adapt and develop the Bugzi Loan Scheme to meet the changing needs of families living in the UK.

At the beginning

2002

**'E-Bug' - MERU's first children's powered chair**

2003

E-bug becomes Bugzi

2005

The loan scheme is launched

2010

First satellite opens in Leeds

2015

## RE-DESIGN OF FORMS

- Compulsory nomination of a professional involved with the child
- Signature only by parents/guardians
- Questions edited to fit both Assessment and Evaluation Forms – offering opportunity for direct comparison at the start, during and at the end of the Bugzi loan
- 1 evaluation form used at all points of use (3 months, annually and at end of loan)

**'The most important change for us as an organisation is the relaxation of the allied health profession input. Early years powered mobility is brand new to Northern Ireland, there is a lack of knowledge about the benefits of Bugzi and a reluctance for AHPs to sign forms which has been a barrier to our families'**

Mae Murray Foundation  
Bugzi Loan Scheme satellite centre

2019

**11 centres across England, Wales Scotland and Northern Ireland**